



Terms and Conditions:

Individual Programs:

- The full amount of the offered service must be paid before the start of the next session or at the first session. If this amount is not paid at the first session, it is not possible to join the session.
- The payment should be transferred to account number :
NL 49 TRIO 0788 9357 55 Nicole Coaching.
- The sessions are personal and non-transferable.
- Cancellation after the start of the sessions is not possible.
- In case of serious injury or long-term illness, the sessions can be "frozen". In that case, always call directly: +31 6-29518632.
- A participant must cancel at least 24 hours in advance, if this is not done a session will be lost.
- It is your own responsibility to make up your missed sessions. Missed sessions do not entitle you to a refund, including vacations.
- When sessions are cancelled by Nicole Coaching (e.g. due to vacations), she has the right to suspend the duration of sessions proportionally.
- Sessions are valid for 3 months & the online program is valid for 2 months.
- Participation in the sessions and online programs is entirely at your own risk. Nicole Coaching cannot be held liable for accidents and/or injuries sustained during any of these activities.
- The participant declares to be fully healthy (physically) to participate in the sessions and online programs of Nicole Coaching. (Consult your physician if necessary).
- * The participant declares to mention his/her trajectory and contact details of his/her psychologist or therapist at all times when registering with Nicole Coaching. If not, the sessions cannot be continued.
- Nicole Coaching is not liable for theft or loss of personal property before, during or after her activities.
- The participant is obliged to follow Nicole Coaching's instructions without delay, in everyone's interest and to ensure hygiene, safety and the smooth running of the activities.

Business coaching :

Cancellation or modification of the assignment by the client.

- The client has the right to cancel the assignment by registered letter.
- Cancellation or modification by the client may be done free of charge up to 8 weeks before the start of the assignment.



- In case of cancellation or modification up to 4 weeks before the commencement of the assignment, the client is obliged to pay 50% of the quotation amount.
- In case of cancellation or modification up to 2 weeks before the commencement of the assignment, the client is obliged to reimburse 75% of the quoted amount.
- In case of cancellation or modification less than 2 weeks before the commencement of the assignment, the client is obliged to reimburse 100% of the quotation amount.
- The cancellation fee will be calculated at the time the assignment was to begin.

Signature borrower / client:

signature Nicole Coaching :

Date

Date